

A. V. Home Care Services



795 Main Street • Berlin, NH • 03570 • (603)752-7505 • www.avhomecare.org

James Wheeler, City Manager
168 Main Street
Berlin, NH 03570

January 27, 2021

Dear James,

AV Home Care Services is requesting disbursement of the City of Berlin's budget funds for allocation of \$10,000 for support of the agency TXX In-Home Care services for fiscal year 2021-2022.

This year has been one like no other for everyone. During the pandemic we have seen an increased need for home care services and PPE. Hospitals are trying to allow for vacancies to accommodate surges in Covid patients, therefore more seniors are being served in their homes. In addition, with the aging population in New Hampshire, Berlin continues to see the demand for services for seniors in the community increase. AV Home Care has been providing services to the residents of Berlin since 1975. The agency works in collaboration with other health care providers to ensure the residents' needs are met at home. We appreciate that the City of Berlin has supported the mission of our non-profit agency to safely assist seniors and disabled community members in their homes for so long. We are proud to have worked tirelessly and never closed our doors or missed a beat during the pandemic. AV Home Care is a large area employer, with 24 out of our 48 staff members living in Berlin.

On behalf of our Board of Directors, our staff team, our clients, and their families, thank you for your continued consideration and support.

Sincerely,

Tara MacKillop, MS
Executive Director