

From: ANNE SWANSON <patssswan@aol.com>
Sent: Thursday, December 1, 2022 12:00 PM
To: Shelli Fortin <safortin@berlinnh.gov>
Subject: Letter for city council meeting Dec 5

To the members of the Berlin City Council

I would like to address the council on last meeting's motion to deny my hardship request to waive the penalty fee and interest in order to repurchase my property at 185 Park Street. The motion to deny was made by Ms. Lucie Remillard. Ms. Remillard is the "less than honest" property manager I was referring to in my letter from November 21, 2022.

Knowing her dealings with myself, and with my father, Theodore Falardeau, she should have recused herself from partaking in a vote, let alone making the motion to deny, my hardship request. Ms. Remillard was employed as my property manager from March 1995 to July 1998 during which time she engaged in dishonest behavior towards myself and my tenants, including overcharging for routine business, (tenant lockouts) and the stealing of personal property (2 moosehead brand maple chairs.) I terminated my employment of her property management service, Home Sweet Apartments, after numerous unethical and unprofessional occurrences. Obviously, she could not have been an impartial vote on my hardship request and should have recused herself.

Moreover, I find her quick motion without any discussion of an acceptable agreement to not be in the best interest of the city, and particularly hurts the 5 occupants of 185 Park Street, who now face homelessness.

I would also like to address the fact that for the past two years our rural mail service has been less than acceptable. Our regular carrier who you could set your watch by, ended up fighting a courageous battle with cancer and her replacements have many and delivery has been sporadic. We went three or four days with no mail and then it's a dump of flyers, catalogs and misc mail. The only thing I can think of is maybe notices got stuck in between a flyer or between catalogs and the catalogs were tossed. I'm not certain that happened but we've also had many issues with missing mail and I've addressed this with the acting postmaster(they had issues with this position as well). Had I received the September notice, this would have been taken care of then without incurring the 10% penalty fee. There's no way I ever received 17 notices over this three year period as has been stated by city officials, nor have I ever refused any notice as envelope from 3/29/22 indicates. About the same time the September notice went out, we had numerous tropical storms and major flooding from hurricane Ian. The devastation from hurricane Irma in 2017 is still present today.

Currently, I'm looking at major repairs to make the third floor habitable once again. It is wrong that a tenant can do major damages, more than what a security deposit covers, and the only course of action is civil. Even with a judgement in your favor, the likelihood of collecting is next to nil.

On or about the same time the city seized my property, I had just replaced the heating system a former tenant and her squatter friends destroyed. This expense is unlikely to be recovered as the whereabouts to serve court documents are unknown. Destruction of landlord property should be a felony with consequences.

I am asking, once again, for the council to re-examine my hardship request and to come to some sort of compromise. Please let me know what I can do to make this right.

Thank you for your time and consideration

Anne Swanson
1210 Crane Blvd
Sugarloaf Key, FL 33042