

Memo

To: Berlin City Council
From: Jim Wheeler, City Manager
Date: 1/7/2019
Re: City Manager's Report

1. Attached is an open letter from the White River Junction VA Medical Center reaching out to all veterans in the area to encourage them to enroll for medical services.
2. A Year End report from Executive Councilor Joe Kenney is attached for your review.
3. The Berlin Airport Authority is conducting a timber sale on Berlin Airport Property in Milan, NH for the Winter 2019 season. This job must be completed by September 2019. Timber for sale will be shown on Saturday January 5, 2019 at 9 a.m. Interested contractors are asked to meet at the Berlin Airport office (East Side River Road, Milan, NH).
4. Primex has informed us of a "Premium Holiday" distribution for the Worker's Compensation Program that amounts to \$90,228.10 for the City. The refund is based on each member's as well as the pool's overall performance.
5. A court date of January 16, 2019 at 11:30 a.m. has been set to hear the merits of City of Berlin v. Loveland Lineage, LLC, George Stanley.
6. The State Fire Marshal's Office has issued a letter to the manufacturer of Kidde Smoke Alarms. Several of these alarms were installed through the NH Get Alarmed Grant Program of which Berlin took part. About 10% of the devices are failing and the Fire Marshal is asking Kidde to develop an action plan to deal with the issues. The letter, further detailing the problems, is attached.

The City's installations covered 100 single family homes protecting 229 residents. Qualifying homes had to have residents over 60 or be homes with small children. Devices installed included.

311 – Smoke Detectors

228 – Carbon Monoxide/Smoke Detector combination units.

36 – Specialty Units (for hearing impaired).

575 – Total units installed

Having experienced failures, the BFD has stocked additional devices through the program to change out problem devices.

7. The Public Works Department will be picking up Christmas trees in (former) Wards 1 and 4 on Friday, January 11, 2019 and (former) Wards 2 and 3 on Friday, January 18, 2019.

Christmas trees may also be brought to the AVRRDD Transfer Station on Rte. 110/West Milan Road with a white permit or to the Tondreau public parking lot next to Mason St. Bridge.

8. To date we have drawn down the municipal TAN with Northway Bank by \$750,000.
9. Attached is a monthly report from the Fire Department as well as a yearend report.
10. A Public Works monthly report that is also attached.



U.S. Department
of Veterans Affairs

White River Junction VA Medical Center
215 North Main Street
White River Junction, VT 05009
866-687-8387 (Toll Free)
802-295-9363 (Commercial)

In Reply Refer to: 405/00

November 29, 2018

Dear Veteran,

The White River Junction VA Medical Center is attempting to contact all Veterans in our catchment area of Vermont and New Hampshire who are not enrolled or are enrolled and no longer utilizing our services. If you currently receive our services, please pass this note on to a Veteran who may benefit.

We offer a wide variety of services including assistance to Veterans who are homeless or unemployed to providing primary and specialty care. We have a robust mental health department offering one-on-one counseling, peer support, group sessions, and more. There is a designated treatment area for our women Veterans at the Women's Comprehensive Care Clinic; a safe space.

The White River Junction VA Medical Center has seven community based outpatient clinics. They are located in Bennington, Rutland, Brattleboro, Newport and Burlington, Vermont; in New Hampshire we offer services in Keene and Littleton. We are here to serve all Veterans, please do not hesitate to contact us, if for no other reason than to register/enroll with us in case of future need.

Our eligibility office in White River Junction can be reached at 802-295-9363 extension 5118. A single form - VA form 10-10EZ - and a copy of the DD214 is all that is needed.

The American Legion, Disabled American Veterans and the Veterans of Foreign Wars have full time service officers that are knowledgeable about our programs. These independent organizations serve all Veterans including nonmembers in processing disability and pension claims. They can be reached in White River Junction at:

American Legion	802-296-5166
Disabled American Veterans	802-296-5167
Veterans of Foreign Wars	802-296-5168

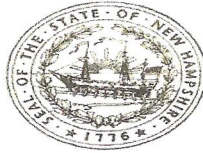
Thank you for your service to our nation. On behalf of the White River Junction VA Medical Center team, we look forward to serving you.

Sincerely,

Laura Miraldi
Acting Medical Center Director

STATE OF NEW HAMPSHIRE
Executive Council

JOSEPH D. KENNEY
EXECUTIVE COUNCILOR
DISTRICT ONE



STATE HOUSE ROOM 207
107 NORTH MAIN STREET
CONCORD, NH 03301
(603) 271-3632

Annual Report of District One Executive Councilor Joseph Kenney
January 3rd, 2018

Moving into 2019, this will be my last year as your Executive Councilor, I have thoroughly enjoyed serving you and working with many great local, county and state officials. I have been honored and grateful to have your trust for the past five years.

The Governor, Executive Council and Legislature have worked on many important issues such as the heroin, fentanyl and opioid crisis, workforce development, infrastructure improvement, school safety infrastructure, youth and family services and protection of our natural resources.

In 2018, I was proud to be a part of the Friendship House dedication in Bethlehem, the Fifth Glen House Hotel dedication near Mount Washington, the State Liquor store dedications in Colebrook and Lancaster and state land transfer near Mascoma Lake Park in Enfield. I have worked with dozens of small business owners to assist them throughout the regulatory process to open their businesses. The State is moving forward in a positive direction to sell the Rumney and Shelburne rest stop areas that have been closed for many years. I remain close to the Lakeshore Redevelopment Planning Commission in the development of the "Old State Property" in Laconia. Many communities such as Newport, Colebrook and Bristol are going through economic development revitalization and I have assisted them with funding ideas and with state and federal contacts.

There are over a thousand volunteers who serve on our State Boards and Commissions. I have had the pleasure to vote for many of them in District 1. The Council has confirmed 6 Circuit Court Judges, 2 Superior Court Judges and 1 State Supreme Judge(s) in 2018. In 2018, there were 1.7 billion dollars in expenditures, 6.4 billion in working capital and the Council passed 1775 contract items.

The Ten Year Transportation Improvement Plan, working with the NHDOT and the Regional Planning Commissions will commence in the New Year. The new Council will address the needs of the State and conduct hearings later in the summer and subsequently pass on a plan to the Governor for his consideration prior to it going to the NH Legislature. In the past, the plan has focused on preservation, maintenance and safety of existing pavement and bridge infrastructures throughout the state. Over \$16 million in federal funds was provided to NH for the Congestion, Mitigation, and Air Quality (CMAQ) program of which 16 grant applications were accepted. One of those grants, is the Conway Rec Path Project for \$1.2 million. Contact William Watson at NHDOT for any additional details at 271-3344.

The Governor and Council are looking for volunteers to serve on the dozens of state boards and commissions. If you are interested, please send your resume to Governor Chris Sununu, State House, 107 North Main Street, Concord, NH 03301, attention Eliot Gault Director of Appointments/Liaison or at (603) 271-8790. A complete list of all state boards and commissions is available at the NH Secretary of State website at www.sos.nh.gov/redbook/index.htm

The Executive Council office has available the following informational items: NH Constitutions, tourist maps, consumer protection handbooks, etc. Some Councilors periodically email their weekly schedule and other items of note. If you would like to be included on this list, contact our office at 271-3632. There is also an active internship program for college students and others who might be interested so please contact our office to discuss this with our staff at any time.

Best Regards - Joe

December 24, 2018

City of Berlin
Jim Wheeler, City Manager
City Hall, 168 Main Street
Berlin, NH 03570

RE: 2018 Premium Holiday for the Workers' Compensation Program

Dear Jim:

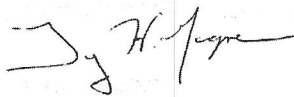
The Primex³ Board of Trustees approved a Premium Holiday distribution for the Workers' Compensation Program, based on the financial results from 2017.

I am pleased to inform you the **City of Berlin** will be receiving a Premium Holiday distribution in the amount of \$90,228.10 effective December 31, 2018.

Enclosed is your entity's revised Workers' Compensation invoice for July 1, 2018 through June 30, 2019 with the Premium Holiday applied. If the applied Premium Holiday has resulted in a credit balance for your Workers' Compensation Program account, this credit balance will be applied to the July 1, 2019 through June 30, 2020 contribution, or you could request a refund check. We are pleased to be able to provide this Premium Holiday, and hope to offer Premium Holidays in subsequent years based on each member's as well as the pool's overall performance.

Please let us know if you have any questions. We appreciate your continued trust in, and commitment to the Primex³ Workers' Compensation Program.

Sincerely,



Ty Gagne, CEO

Enclosure: July 1, 2018 through June 30, 2019 Revised Workers' Compensation Invoice

Trust. Excellence. Service.



Bow Book Place
46 Donovan Street
Concord, NH 03301-2624
(603) 225-2841
(800) 698-2364

REVISED INVOICE

Invoice Date	Invoice Number	Member Number
12/31/2018	3156	00120

City of Berlin
City Hall
168 Main Street
Berlin, NH 03570

Invoice Date	Coverage Period	Terms
12/31/2018	July 1, 2018 through June 30, 2019	Net 45 Days
Program		
Workers' Compensation Coverage		
DESCRIPTION		AMOUNT
Contribution	\$ 193,423.00	
Premium Holiday	\$ (90,228.10)	
Previously Paid	\$ (193,423.00)	
Net Contribution		\$(90,228.10)
The contribution above includes the following discounts		
PL Package Discount		
		\$(90,228.10)
Please make checks payable to "Primex".		Do Not Pay
For payment questions, please call the Finance Department.		
For contribution questions, please call your Member Services Representative.		

Trust. Excellence. Service.

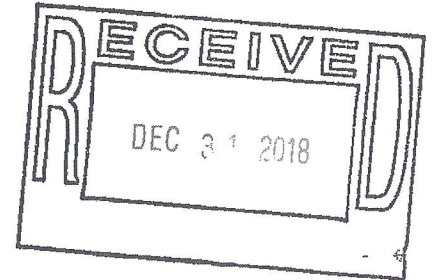
**THE STATE OF NEW HAMPSHIRE
JUDICIAL BRANCH
NH CIRCUIT COURT**

1st Circuit - District Division - Berlin
650 Main Street, Suite 100
Berlin NH 03570-2471

Telephone: 1-855-212-1234
TTY/TDD Relay: (800) 735-2964
<http://www.courts.state.nh.us>

NOTICE OF HEARING

**CHRISTOPHER T. HILSON ESQ
DONAHUE TUCKER & CIANDELLA PLLC
16 WINDSOR LN
PO BOX 630
EXETER NH 03833**



Case Name: **City of Berlin v. Loveland Lineage, LLC, George Stanley**
Case Number: **423-2018-CV-00103**

The above referenced case(s) has/have been scheduled for:
Hearing on the Merits

**Date: January 16, 2019
Time: 11:30 AM**

**650 Main Street, Suite 100
Berlin NH 03570-2471**

If you are unable to appear at this scheduled hearing, you must request a continuance from the Court in writing at least 10 days in advance of the hearing date. You must also send a copy of the request to the opposing party, unless restricted from doing so. Motions to continue filed fewer than 10 days in advance of hearing will only be granted if the Court finds that an emergency or exceptional circumstance exists. You must appear on the scheduled date unless you receive notification from the Court that a request to continue the hearing has been granted.

If the defendant(s) do(es) not appear and the court makes a finding for the plaintiff, the court may proceed immediately to the assessment of damages. If the plaintiff(s) do(es) not appear, it may result in a dismissal. Multiple cases are scheduled at this time. Please notify the court 15 days prior to the hearing date above if the hearing is expected to last longer than 30 minutes.

NOTICE OF APPELLATE RIGHTS

The party who receives an adverse decision in the District Division/Probate Division has the right to appeal the decision by filing an appeal with the New Hampshire Supreme Court. This is an appeal only on questions of law. In other words, the Supreme Court will not consider questions of fact already decided by the District Division/Probate Division. The appeal must be filed with the Supreme Court within 30 days of the date of the District/Probate Division's written notice of the decision.

If you will need an interpreter or other accommodations for this hearing, please contact the court immediately. Please be advised (and/or advise clients, witnesses, and others) that it is a Class B felony to carry a firearm or other deadly weapon as defined in RSA 625.11, V in a courtroom or area used by a court.

December 27, 2018

**Terri L. Peterson
Clerk of Court**

(259)
C: **George Stanley; Loveland Lineage, LLC**



STATE OF NEW HAMPSHIRE DEPARTMENT OF SAFETY

John J. Barthelmes, Commissioner

Division of Fire Safety
Office of the State Fire Marshal
Paul J. Parisi, State Fire Marshal



Office: 110 Smokey Bear Blvd., Concord, NH
Mailing Address: 33 Hazen Drive, Concord, NH 03305
PHONE 603-223-4289, FAX 603-223-4294 or 603-223-4295
TDD Access: Relay NH 1-800-735-2964 ARSON HOTLINE 1-800-400-3526

December 31, 2018

Jason Kohm
Regional Sales Manager
Kidde/United Technologies
8 Shirley Way
Litchfield, New Hampshire 03052

Re: Kidde Smoke Alarms Installed Under the "NH Get Alarmed" Grant Program

Jason,

On behalf of our office and those in attendance, we would like to thank you for attending our Get Alarmed meeting with fire service representatives from across the state to discuss the issues we have had with the Kidde alarms purchased for this grant. As you know, we had ten fire departments in attendance and three other departments submitted written testimony. In addition to those, we have been made aware of other departments that are experiencing the same issues.

It is our position that these alarm issues are not just "failure to connect" issues. These are false alarms. During our meeting a wide variety of alarm issues were addressed and some were even showcased. For example, some go into alarm right out of the box. Some alarms say "Fire, Fire, Fire" for 30 seconds and then shut off without reason. Some alarms go into steady alarm tone and nothing but shutting them off will silence them. Some alarms synchronize and then disconnect themselves within five minutes for no apparent reason.

Many of the issues noted above are occurring in the middle of the night, scaring homeowners and causing needless responses by fire departments. These incidents could cause a delay in response to an actual emergency if the closest fire unit is tied up dealing with faulty smoke alarms when a simultaneous emergency occurs in the same geographical area.

Fire departments throughout the state of New Hampshire are unfairly being held responsible by homeowners for these alarm issues. In some cases, fire departments took out working smoke alarms that were aging out and installed Kidde smoke alarms, only to have them fail multiple times. There are likely homes across this state that now have no smoke detection because the alarms repeatedly kept alarming and homeowners have completely removed them.

Sadly, as a result of these ongoing alarm issues and to try to repair relationships with homeowners in their communities, some departments have had to swap out the Kidde alarms received through the Get Alarmed program using their operating budget (tax dollars). Other departments have partnered with the American Red Cross and used detectors through their program in order to fix the problems.

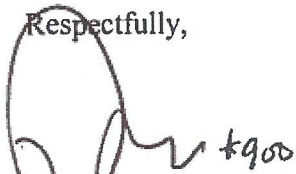
Of serious concern to our office and the numerous participating fire departments is that Kidde has a special extension on their customer service line to press for these specific alarms, potentially indicating a much more widespread problem than just New Hampshire. We have also been made aware by some communities that it is taking fifteen to twenty days to receive replacement smoke alarms for these units. That is far too long for a house to be without protection.

We believe that Kidde should notify the Consumer Product Safety Commission about these alarm issues. Anecdotally, based on our experiences with our installation program, it would appear that approximately 10% of all devices are failing – a rate that is far too great for a life safety device!

In closing, we implore Kidde to develop an action plan to deal with this issue. We need a real solution. This plan not only needs to address the alarm replacements, but also the staffing to replace the alarms; fire departments cannot be expected to continue to come up with resources to correct this issue. Across the state, these alarms were installed in nearly 1100 homes and the complaints and issues continue to come in. Homeowners and fire departments across New Hampshire have lost confidence in these alarms and in Kidde.

At our meeting, you committed to an initial response to us by January 10, 2019. We look forward to that response and to continuing the conversation.

Respectfully,

A handwritten signature in dark ink, appearing to read "Paul J. Parisi", with a stylized flourish at the end.

Paul J. Parisi
NH State Fire Marshal

Cc: Fire Departments: Pelham; Nashua; Manchester; Concord; Lebanon; Rochester; Franklin; Littleton; Keene; Belmont; Whitefield; Berlin; Jefferson.
District Chief Dubois

City of Berlin Fire Department

Incident Type Report (Summary)

Alarm Date Between {12/01/2018} And {12/31/2018}

Incident Type	Count	Pct of Incidents	Total Est Loss	Pct of Losses
1 Fire				
100 Fire, Other	2	3.33%	\$0	0.00%
131 Passenger vehicle fire	1	1.66%	\$0	0.00%
132 Road freight or transport vehicle fire	1	1.66%	\$0	0.00%
	4	6.66%	\$0	0.00%
2 Overpressure Rupture, Explosion, Overheat(no fire)				
200 Overpressure rupture, explosion, overheat	1	1.66%	\$0	0.00%
	1	1.66%	\$0	0.00%
3 Rescue & Emergency Medical Service Incident				
311 Medical assist, assist EMS crew	10	16.66%	\$0	0.00%
321 EMS call, excluding vehicle accident with	2	3.33%	\$0	0.00%
323 Motor vehicle/pedestrian accident (MV Ped)	1	1.66%	\$0	0.00%
351 Extrication of victim(s) from	1	1.66%	\$0	0.00%
355 Confined space rescue	1	1.66%	\$0	0.00%
	15	25.00%	\$0	0.00%
4 Hazardous Condition (No Fire)				
411 Gasoline or other flammable liquid spill	1	1.66%	\$0	0.00%
413 Oil or other combustible liquid spill	1	1.66%	\$0	0.00%
420 Toxic condition, Other	1	1.66%	\$0	0.00%
424 Carbon monoxide incident	2	3.33%	\$0	0.00%
460 Accident, potential accident, Other	1	1.66%	\$0	0.00%
462 Aircraft standby	2	3.33%	\$0	0.00%
463 Vehicle accident, general cleanup	3	5.00%	\$0	0.00%
	11	18.33%	\$0	0.00%
5 Service Call				
500 Service Call, other	6	10.00%	\$0	0.00%
511 Lock-out	3	5.00%	\$0	0.00%
531 Smoke or odor removal	5	8.33%	\$0	0.00%
540 Animal problem, Other	1	1.66%	\$0	0.00%
541 Animal problem	1	1.66%	\$0	0.00%
	16	26.66%	\$0	0.00%
6 Good Intent Call				
600 Good intent call, Other	2	3.33%	\$0	0.00%

City of Berlin Fire Department

Incident Type Report (Summary)

Alarm Date Between {12/01/2018} And {12/31/2018}

Incident Type	Count	Pct of Incidents	Total Est Loss	Pct of Losses
6 Good Intent Call	<u>2</u>	<u>3.33%</u>	<u>\$0</u>	<u>0.00%</u>
7 False Alarm & False Call				
700 False alarm or false call, Other	1	1.66%	\$0	0.00%
730 System malfunction, Other	2	3.33%	\$0	0.00%
733 Smoke detector activation due to	2	3.33%	\$0	0.00%
743 Smoke detector activation, no fire -	2	3.33%	\$0	0.00%
744 Detector activation, no fire -	2	3.33%	\$0	0.00%
746 Carbon monoxide detector activation, no CO	1	1.66%	\$0	0.00%
	<u>10</u>	<u>16.66%</u>	<u>\$0</u>	<u>0.00%</u>
9 Special Incident Type				
911 Citizen complaint	1	1.66%	\$0	0.00%
	<u>1</u>	<u>1.66%</u>	<u>\$0</u>	<u>0.00%</u>
Total Incident Count:	60	Total Est Loss:	\$0	

City of Berlin Fire Department

Incident Type Report (Summary)

Alarm Date Between {01/01/2018} And {12/31/2018}

Incident Type	Count	Pct of Incidents	Total Est Loss	Pct of Losses
1 Fire				
100 Fire, Other	10	1.03%	\$0	0.00%
111 Building fire	7	0.72%	\$0	0.00%
112 Fires in structure other than in a building	1	0.10%	\$0	0.00%
113 Cooking fire, confined to container	4	0.41%	\$0	0.00%
113+ Cooking fire beyond Container	1	0.10%	\$0	0.00%
114 Chimney or flue fire, confined to chimney	1	0.10%	\$0	0.00%
116 Fuel burner/boiler malfunction, fire	1	0.10%	\$0	0.00%
130 Mobile property (vehicle) fire, Other	1	0.10%	\$0	0.00%
131 Passenger vehicle fire	5	0.51%	\$0	0.00%
132 Road freight or transport vehicle fire	1	0.10%	\$0	0.00%
138 Off-road vehicle or heavy equipment fire	1	0.10%	\$0	0.00%
141 Forest, woods or wildland fire	1	0.10%	\$0	0.00%
142 Brush or brush-and-grass mixture fire	2	0.20%	\$0	0.00%
150 Outside rubbish fire, Other	6	0.62%	\$0	0.00%
151 Outside rubbish, trash or waste fire	2	0.20%	\$0	0.00%
153 Construction or demolition landfill fire	1	0.10%	\$0	0.00%
160 Special outside fire, Other	2	0.20%	\$0	0.00%
	47	4.86%	\$0	0.00%
2 Overpressure Rupture, Explosion, Overheat(no fire)				
200 Overpressure rupture, explosion, overhear	4	0.41%	\$0	0.00%
	4	0.41%	\$0	0.00%
3 Rescue & Emergency Medical Service Incident				
300 Rescue, EMS incident, other	14	1.44%	\$0	0.00%
311 Medical assist, assist EMS crew	107	11.06%	\$0	0.00%
320 Emergency medical service, other	3	0.31%	\$0	0.00%
321 EMS call, excluding vehicle accident with	5	0.51%	\$0	0.00%
322 Motor vehicle accident with injuries	4	0.41%	\$0	0.00%
323 Motor vehicle/pedestrian accident (MV Ped)	2	0.20%	\$0	0.00%
324 Motor Vehicle Accident with no injuries	2	0.20%	\$0	0.00%
331 Lock-in (if lock out , use 511)	1	0.10%	\$0	0.00%
340 Search for lost person, other	3	0.31%	\$0	0.00%
341 Search for person on land	1	0.10%	\$0	0.00%
350 Extrication, rescue, Other	1	0.10%	\$0	0.00%
351 Extrication of victim(s) from	1	0.10%	\$0	0.00%
352 Extrication of victim(s) from vehicle	3	0.31%	\$0	0.00%
355 Confined space rescue	4	0.41%	\$0	0.00%
357 Extrication of victim(s) from machinery	1	0.10%	\$0	0.00%
371 Electrocution or potential electrocution	1	0.10%	\$0	0.00%
381 Rescue or EMS standby	13	1.34%	\$0	0.00%

City of Berlin Fire Department

Incident Type Report (Summary)

Alarm Date Between {01/01/2018} And {12/31/2018}

Incident Type	Count	Pct of Incidents	Total Est Loss	Pct of Losses
3 Rescue & Emergency Medical Service Incident	166	17.16%	\$0	0.00%
4 Hazardous Condition (No Fire)				
400 Hazardous condition, Other	32	3.30%	\$0	0.00%
410 Combustible/flammable gas/liquid condition,	4	0.41%	\$0	0.00%
411 Gasoline or other flammable liquid spill	5	0.51%	\$0	0.00%
412 Gas leak (natural gas or LPG)	2	0.20%	\$0	0.00%
413 Oil or other combustible liquid spill	5	0.51%	\$0	0.00%
420 Toxic condition, Other	5	0.51%	\$0	0.00%
424 Carbon monoxide incident	17	1.75%	\$0	0.00%
440 Electrical wiring/equipment problem, Other	10	1.03%	\$0	0.00%
441 Heat from short circuit (wiring),	2	0.20%	\$0	0.00%
442 Overheated motor	1	0.10%	\$0	0.00%
443 Breakdown of light ballast	1	0.10%	\$0	0.00%
444 Power line down	10	1.03%	\$0	0.00%
445 Arcing, shorted electrical equipment	4	0.41%	\$0	0.00%
451 Biological hazard, confirmed or suspected	2	0.20%	\$0	0.00%
460 Accident, potential accident, Other	21	2.17%	\$0	0.00%
461 Building or structure weakened or collapsed	1	0.10%	\$0	0.00%
462 Aircraft standby	28	2.89%	\$0	0.00%
463 Vehicle accident, general cleanup	36	3.72%	\$0	0.00%
480 Attempted burning, illegal action, Other	1	0.10%	\$0	0.00%
481 Attempt to burn	4	0.41%	\$0	0.00%
	191	19.75%	\$0	0.00%
5 Service Call				
500 Service Call, other	253	26.16%	\$0	0.00%
510 Person in distress, Other	8	0.82%	\$0	0.00%
511 Lock-out	20	2.06%	\$0	0.00%
520 Water problem, Other	11	1.13%	\$0	0.00%
521 Water evacuation	3	0.31%	\$0	0.00%
522 Water or steam leak	8	0.82%	\$0	0.00%
531 Smoke or odor removal	20	2.06%	\$0	0.00%
540 Animal problem, Other	2	0.20%	\$0	0.00%
541 Animal problem	2	0.20%	\$0	0.00%
542 Animal rescue	3	0.31%	\$0	0.00%
550 Public service assistance, Other	18	1.86%	\$0	0.00%
551 Assist police or other governmental agency	6	0.62%	\$0	0.00%
552 Police matter	3	0.31%	\$0	0.00%
553 Public service	13	1.34%	\$0	0.00%
554 Assist invalid	1	0.10%	\$0	0.00%

City of Berlin Fire Department

Incident Type Report (Summary)

Alarm Date Between {01/01/2018} And {12/31/2018}

Incident Type	Count	Pct of Incidents	Total Est Loss	Pct of Losses
5 Service Call				
561 Unauthorized burning	4	0.41%	\$0	0.00%
571 Cover assignment, standby, moveup	2	0.20%	\$0	0.00%
	377	38.98%	\$0	0.00%
6 Good Intent Call				
600 Good intent call, Other	14	1.44%	\$0	0.00%
611 Dispatched & cancelled en route	4	0.41%	\$0	0.00%
631 Authorized controlled burning	4	0.41%	\$0	0.00%
641 Vicinity alarm (incident in other location)	1	0.10%	\$0	0.00%
651 Smoke scare, odor of smoke	1	0.10%	\$0	0.00%
652 Steam, vapor, fog or dust thought to be	2	0.20%	\$0	0.00%
671 HazMat release investigation w/no HazMat	2	0.20%	\$0	0.00%
	28	2.89%	\$0	0.00%
7 False Alarm & False Call				
700 False alarm or false call, Other	16	1.65%	\$0	0.00%
711 Municipal alarm system, malicious false	1	0.10%	\$0	0.00%
712 Direct tie to FD, malicious false alarm	2	0.20%	\$0	0.00%
730 System malfunction, Other	14	1.44%	\$0	0.00%
731 Sprinkler activation due to malfunction	1	0.10%	\$0	0.00%
733 Smoke detector activation due to	32	3.30%	\$0	0.00%
734 Heat detector activation due to malfunction	2	0.20%	\$0	0.00%
735 Alarm system sounded due to malfunction	7	0.72%	\$0	0.00%
736 CO detector activation due to malfunction	6	0.62%	\$0	0.00%
740 Unintentional transmission of alarm, Other	12	1.24%	\$0	0.00%
743 Smoke detector activation, no fire -	17	1.75%	\$0	0.00%
744 Detector activation, no fire -	8	0.82%	\$0	0.00%
745 Alarm system activation, no fire -	20	2.06%	\$0	0.00%
746 Carbon monoxide detector activation, no CO	2	0.20%	\$0	0.00%
	140	14.47%	\$0	0.00%
9 Special Incident Type				
900 Special type of incident, Other	5	0.51%	\$0	0.00%
9001 Special type of incident, Pre Plan	1	0.10%	\$0	0.00%
911 Citizen complaint	8	0.82%	\$0	0.00%
	14	1.44%	\$0	0.00%

Total Incident Count: 967

Total Est Loss: \$0

City of Berlin Public Works Department
2018 Activity Report

Year	2016	2017	Year to Date 2018	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	July 2018	Aug 2018	Sept 2018	Oct 2018	Nov 2018	Dec 2018
Total Service Requests/Work Orders	895	937	1079	170	71	74	86	87	94	55	110	57	82	139	54
Administrative	82	60	33	6	3	3	6	0	5	1	1	1	1	4	2
Cemetery burials/repairs	15	17	31	3	2	0	1	7	2	4	7	2	2	0	1
Maintenance:Bldg/Furniture repair, Fences/Railings/Walls, Lawns/Trees, Signs, Vehicles	221	129	150	11	8	16	21	18	10	4	10	10	19	18	5
Parks and Grounds	79	101	79	4	6	4	6	8	12	6	5	10	7	7	4
Refuse/Recycle/Yard Waste	62	53	62	3	2	10	5	4	5	1	8	7	7	5	5
Sanitary Sewer	108	86	78	5	6	6	6	3	7	7	11	8	9	9	1
Storm Drainage System	91	80	108	23	13	2	7	5	8	9	20	6	6	3	6
Streets and Highways: Repairs of curbs/sidewalks/streets, line painting, sweeping, sanding, sand barrels, paving and potholes	237	411	538	115	31	33	34	42	45	23	48	13	31	93	30

City Owned Property Service Requests

City Hall	64	53	51	3	4	5	2	3	5	2	1	6	11	6	3
Recreation Dept.	18	20	20	2	5	2	0	0	0	2	2	2	1	1	3
Library	9	9	5	1	2	0	0	0	0	0	0	1	1	0	0
Fire Dept.	7	9	7	1	0	0	1	3	1	0	1	0	0	0	0
Schools	7	8	5	1	0	0	0	0	1	0	2	1	0	0	0
Parks/Fields/Other City owned	68	76	70	4	0	2	6	8	11	7	6	10	11	5	0

CURRENT OPEN WORK ORDERS										227	261	229	187	169	166
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