

Memo

To: Berlin City Council
From: Jim Wheeler, City Manager
Date: 3-20-2017
Re: City Manager's Report

1. A copy of the Berlin EMS annual report is attached for your review.
2. The New Hampshire Fish and Game Department honored Eric Kaminsky with a Resolution thanking him for his help in facilitating the moose research management project. A copy of the resolution is attached and we congratulate Mr. Kaminsky for this recognition and a job well done.
3. Eversource has notified the City that they will be doing work in the area to upgrade the infrastructure to avoid interruptions in service during severe weather. This work is part of the line storm hardening/ system resiliency work being performed throughout the transmission system to improve reliability. The work will begin as early as February, weather dependent, and continue through May.
4. The first LED street light was put up on Friday 2/17 at the corner of Abenaki and Main Streets. This is an example of what the rest of the lights on the Rte. 16 project will look like.
5. The City welcomes Derek Patry to the Fire Department as a new firefighter. FF Patry joined the department earlier this month.
6. We've been notified by NHDES of an application for an alteration of terrain permit from North Country Growers Greenhouse Facility. The application requests a permit to disturb 1,973,925 square feet at the property on East Milan Road. Pursuant to RSA483-B , the City has also been notified that the company applied for a shoreland permit. The company is going to the Planning Board for Site Plan approval on Tuesday, March 21st which is the rescheduled date from last week's winter storm.
7. By a very strong vote of 267-83, the House passed HB 413, and has now moved on to the House Finance Committee. HB 413 where it has been retained awaiting revenue projections. The bill reinstates a partial state retirement contribution for teachers, police officers, and firefighters at 15% of the total cost. The state contributed 35% of these costs for decades until the legislature repealed the cost-sharing provision in 2012.

8. HB 170 has implications for all City Boards and Commissions. It states that if minutes and notices are posted on the public body's Internet website, then they shall be posted on such website consistently for all subsequent meetings.
9. This year's rabies clinic will be held on Saturday, April 1st, from 1:00pm to 4:00pm, at the Recreation Department on First Avenue. Dog licenses will be available to purchase on site.
10. Bids were opened for the Highland Park Avenue land sale on Thursday, March 16th. The winning bid was \$20,010.00 from Robert Goddard. We will now take steps to collect the full amount of the bid, prepare and register a quitclaim deed and fully complete the sale.
11. Christine Frost from the Northern Borders Commission sent the attached e-mail to us, as a NB grant recipient, stating that the President's budget calls for elimination of Northern Border Regional Commission funding in fiscal year 2018. As such, they fully anticipate that our grant will be properly monitored, administered and that reimbursements will be received in a timely manner regardless of whether NBRC staff continues. All funding that has been obligated at the federal level is not in any jeopardy.
12. The Public Works, Fire and Police activity reports are attached.



182 East Mason Street | Berlin, NH 03570

Christopher Dubey
Owner/Manager

Phone: (603) 752 - 1020

Fax: (603) 752 - 3477

E Mail: mail@bemsinc.com

Berlin EMS Annual Report 2016

- 1. Call Stats**
- 2. Personnel**
- 3. Facilities**
- 4. Vehicles**
- 5. Communications**
- 6. Equipment and Supplies**
- 7. Financial**
- 8. Projections**
- 9. Other Business**

1. Call Statistics:

	2016	2015	2014
Total callouts:	1721	1748	1708
No transports:	385	335	279
Routine:	201	232	233
Emergency:	1135	1181	1196
Calls with transport:	1336	1413	1429

During the calendar year, 2016, overall call volume maintained roughly the same levels as previous years. Unfortunately, while totals remained the same, there was a

corresponding increase in no transport calls, and a decrease in paying callouts. This will be touched on more in the financial section of this report.

Changes in the surrounding communities have resulted in the overall landscape of EMS in our area becoming more dynamic. Gorham EMS has added another truck, and shifted more of their focus to staffing transfers. The effect on Berlin EMS has been that long distance transfers, traditionally a large source of revenue, have happened less frequently. In past years, Gorham EMS has had difficulty staffing Gorham resident's needs to travel to other hospitals from AVH. Being able to do that has meant that less often, Berlin EMS has been able to pick up those revenue generating transfers.

Milan Ambulance has undergone a change in their directorship. Although they have been able to staff some of their calls, this company has still been covering requests for ambulance services in Milan and Dummer often. There has been no effort to formalize any type of relationship with Berlin EMS. Should said relationship be formalized, the City of Berlin could benefit financially. As of now, there does not seem to be any desire from said communities to make that happen.

During 2016, Berlin EMS ownership was contacted by the residents of Shelburne, NH to explore the possibility of providing services to their community. This was done with a very short window of time. Had Berlin EMS been able to provide this service, we would have done so in such a way that the required subsidy from the City of Berlin would have decreased in an amount corresponding with whatever funds Shelburne could provide, without lowering Berlin EMS commitment to the city. Unfortunately, the logistics of said arrangement could not be worked out, and the plan was scrapped.

At one point, the possibility of formalizing a pay per call relationship was discussed with the leadership of Gorham, in an effort to develop a system by which smaller surrounding communities would be charged for relying on the services of Berlin and Gorham, but an unexpected change in Gorham's leadership caused a halt to that discussion as well.

2. Personnel:

Recruiting full time paramedics has been a real challenge. Although there have been recruiting efforts, and several conversations were had with potential employees, required call time, relocation to the area, required call time, low pay, and an uncertain future have been the chief reasons given as to why personnel have not been willing to consider continuing their careers here.

At this time, one of our Advanced EMTs is in Paramedic school. He has elected to follow said path at his own expense rather than having Berlin EMS pay for it. Upon completion, he will be free to leave at his leisure, but we are optimistic that we will be able to retain him. When this happens, it will be feasible to return to full time 24/7 Paramedic duty coverage.

There continues to be concern within this business, by the staff regarding the possible expansion of the Berlin Fire Department into EMS duties. Although our official policy is to train with the Fire Department and maintain a positive relationship, and we have opened our doors to some of their employees completing their Paramedic training

by shadowing our Paramedics, as well as allowing fire personnel to work here *per diem*, the rumors and discussions have affected the overall corporate climate here.

In short, several members of our team are exploring other employment options as they are concerned about the longevity of their employment. This presents challenges within the business insofar as retention of valuable employees and recruitment of replacements.

3. Facilities:

In the autumn of last year, the building at 182 East Mason street began to experience some plumbing issues. The end result of these problems was a required dig of and replacement to the sewage lines running from the building out to Mason street. Unfortunately, shortly after the digging started, the team working on it encountered some additional expensive challenges resulting in the cost for said project being several thousand dollars more than was previously estimated. By the end of the work, however, the problem was solved, and we no longer have sewage issues. The re-paving of the driveway will be put off until warmer weather, on the advice of the contractors who did the work.

Our overhead garage doors are nearing the end of their life cycle. Estimates to replace them are currently at about \$6000.00. This project will happen as surplus funds become available, but it is not a priority. We are also considering some minor upgrades to the sleeping quarters.

AVAYA phone systems have been upgraded. The new system was a little difficult to coordinate with Berlin PD for the first couple of weeks, but it appears that we have worked out the bugs sufficiently.

4. Vehicles:

The company maintained a fleet of three ambulances during the calendar year. The fleet manager of Berlin EMS has reported that it is possible that the company may not need to replace a vehicle in the calendar year.

We will continue to responsibly maintain our fleet, and keep the city apprised as to any noteworthy issues. The cost to replace a unit will be 85k, 110k, or 126k depending on which of the trucks is determined to be needing replacement when the time comes. Said figures are current as of the writing of this report.

The fleet is currently maintained privately by Mr. Auto, a Berlin based vehicle garage. The company has an excellent relationship with that organization, and trusts their judgement of what repairs are needed and warranted, as well as when we should begin to look at replacement. At this time, two of the vehicles in the fleet are nearing the end of their life cycles, and should look at being replaced at some point.

5. Communications:

Our current communications equipment is sufficient for our needs. Last year, the company purchased two new portable radios, and anticipates purchasing two more in the next year. The oldest, most damaged radios are rotated to backup use.

Berlin EMS is fortunate to have the working relationship we have with the Police and Fire departments, and we look forward to continuing this relationship in the coming year.

The switch over in our telecommunications system, mentioned in the Facilities section is also of note regarding communications.

MARS/AMB continues to provide our billing services, supplying us with laptop computers, which we have been able to utilize for other purposes as well, updating maps, keeping times, and having access to downloaded protocols have been useful to the emergency crews. Although there have been some challenges regarding some specific billing issues, MARS/AMB has shown sufficient progress in the last two months that we are confident they meet our needs and expectations.

6. Equipment and Supplies:

The community of Gorham received a grant for some additional bariatric equipment and training. This addresses an issue that has been a concern for us, as we have members of our community which, due to their size, present a unique challenge with regards to emergency services. Members of our staff have participated in said training in the new equipment, and we are of the understanding that said equipment and personnel from Gorham's service are now at our disposal when they are needed.

As we have had a longstanding policy of not charging Gorham when they needed to use our Paramedics, they have reciprocated the courtesy by not attaching a charge to Berlin for the use of their specialized services.

Dealing with the challenges of providing aid to patients in excess of 450 lbs. is a concern industry wide, but we are confident that we have the resources needed to meet this challenge.

Laptop computers now accompany our service members on every call. In addition to completion of their required paperwork, the laptops have the ability to store information involving irregular medical emergencies, which may not be part of the routine work the responders do. Carefully integrating this new technology into our standard practices is considered part of the Berlin EMS long term plan. We would like to utilize new technology as it is proven, but cautious to not jump into the next fad, as doing so can be financially irresponsible.

7. Financial:

A copy of our 2016 financial accounting report has been included with this annual report. It is worth noting that, though our call volume was relatively stable, our received revenue is significantly down from last year. There are several reasons for this, but less overall paying calls, coinciding with some changes made at MARS/AMB, our billing

company, meant that there was a significant slowdown in our received income. Historically, it has been extraordinarily hard to predict callout frequency and the subsequent revenue generation, this year has been no different. The positive side to the unpredictability is that call volume was significantly up in December, and some of the log jams that our billing company has had regarding certain insurance payers have apparently been resolved. As a result, the month of January, 2017 has seen more income than any single month of 2016. We, of course, hope that this is a sign of things to come.

Another factor in the dwindled revenue stream is the expansion that Gorham EMS, discussed in the opening paragraphs of this report. When coupled with the overall change in emergency transport over the last several years. As helicopter transportation for critical patients, and critical care ambulances have become more widespread, the need to utilize the services of BEMS for said patients has decreased.

The company did not have a surplus of working capital this year, and was unable to refund any funds to the city. We were also unable to comply with any other city department's requests for funds for assistance with their budgeting needs. Although we have historically been very happy to do that, if the money is not available, we cannot.

On a few positive notes, professional fees are down, as the transition of ownership of the company did not have any spillover expense to the calendar year, 2016. We were also able to start charging higher rates for the second half of the year, which made our financial crunch a little easier to handle. Cindy Elbert Insurance, an insurance broker, based in Arizona, whose sole clientele is ambulance services was able to make some changes in our business relationships with the insurance companies we have been dealing with, resulting in a significant decrease to our overall insurance expenses.

Health insurance costs for the crew have been stable, and we have done what we can to keep other financial obligations in check.

In summary, Berlin EMS had a down year with regards to our financial well-being, we have had a couple of strokes of luck, both good and bad, but we are optimistic, given the progress of the first month of this year, that our system has returned to sustainable stability. Should there be any changes to that, we will inform the city manager.

8. Projections:

This company has been in existence since 1981, during that time, we have seen many changes within the EMS field. We have gone from a two truck operation with a few salaried employees, to a multi-faceted team of full time hourly crew with different levels of licensure. Helicopters, paramedic intercepts, and homeland security have become part of our job, but there have also been constants.

We have always strived to over deliver on our obligations, and we have always dealt with rumors that we were a sinking ship, months away from being taken over by some other agency. For my entire life, I have heard this. So has my crew. Our plan to deal

with the news and rumor has always been to note how unsuccessful every attempt has *been in the past, and couple it with the fact that we are still here. It has worked well, but I* do not think that is the case anymore.

The employees and I are aware that, as the last private ambulance service in the north country, that we are a part of an industry that is evolving. Rather than try to prevent the rising of the tide, we are amenable to embracing whatever change is inevitable.

As such, we welcome any study, or cooperation with other city agencies. Several members of the fire department are either working here part time, or using our agency to accumulate the clinical hours needed to complete their Paramedic training.

Although we have historically been able to stay afloat despite tremendous uncertainty, seeing the goings on in other parts of the city has caused many of the crew here to begin actively following through with plans to seek other employment. I do not blame them in the bit for this. Although we are currently in a good position with regards to our staff, it is not unthinkable to consider that, should some of the key personnel actively searching for employment with more guaranteed stability accept said positions, it may become very difficult to maintain staffing. We have had staffing issues before, and asked much of our dedicated crew, but there is only so far that can be pushed. Recruiting new people has been difficult, with several persons offered positions, but hesitant to accept them due to our uncertain future.

Factor in the practical decision of the purchasing of new large ticket items (ambulances, defibrillators, ventilators) and that uncertainty becomes a very unique challenge, as said items hold very small resale value should the business close.

With that being said, the company welcomes the opportunity to participate in the discussions as to what EMS will look like in the city of Berlin moving forward.

Berlin EMS has always prided itself on stability, doing more with less, and serving this community as best we can. Regardless of where we end up, we will continue to adhere to these values.

9. Other Business:

Berlin Emergency Medical Services continues to do what we can to be a part of this community, covering non profit events at no cost, and doing everything that we can to keep costs as low as possible when covering events that promote Berlin and help it to grow. Our involvement in the community is important to us, and we are proud to be a part of it.



Glenn Normandeau
Executive Director

New Hampshire Fish and Game Department

11 Hazen Drive, Concord, NH 03301-6500
Headquarters: (603) 271-3421
Web site: www.WildNH.com

TDD Access: Relay NH 1-800-735-2964
FAX (603) 271-1438
E-mail: Info@wildlife.nh.gov

January 13, 2017

Mr. Eric Kaminsky
Berlin Regional Airport
800 East Side River Road
Milan, NH 03588

Dear Mr. Kaminsky;

On behalf of the New Hampshire Fish and Game Department and the Fish and Game Commission, I would like to express our sincere thanks for your years of support in facilitating our moose capture efforts out of the Berlin Regional Airport. Your long standing support of our moose research project has been critical to the success of this important collaborative effort between Fish and Game and the University of New Hampshire. By making your facilities available to our staff, UNH researchers, our helicopter capture crew, and numerous helicopter flights, you have been essential to our successful efforts to better understand and manage this important New Hampshire icon.

As a token of our Department's appreciation to you, the airport, and the City of Berlin, we have acknowledged your contributions through the attached resolution, which was approved by the Fish and Game Commission during their January 11, 2017 meeting. To paraphrase the resolution, you have *"played a critical role in facilitating the safe, efficient and successful capture of several hundred moose for research purposes over the past 2 decades... We would like to publicly express our sincere thanks and appreciation to the Berlin Regional Airport and to Airport Manager Eric Kaminsky, for facilitating this critical work and in so doing, for helping to further our understanding of moose population dynamics in New Hampshire, the Northeast and throughout North America."*

On behalf of the Department, the Commission, the Wildlife Division, and the moose research project, thank you again for facilitating this important work.

Respectfully,

A handwritten signature in black ink, appearing to read "Glenn Normandeau".

Glenn Normandeau
Executive Director

cc: Paul Grenier, City of Berlin Mayor

The State of New Hampshire

Fish and Game Department

-Resolution-

Honoring Eric Kaminsky and the Berlin Regional Airport

Whereas the ecological, economic and recreational values of moose constitute significant elements of New Hampshire's natural heritage;

Whereas, the New Hampshire Fish and Game Department, The University of New Hampshire and New Hampshire's citizenry place significant value on the wellbeing of New Hampshire's moose population;

Whereas, research into declining moose numbers is essential to our understanding and successful management of New Hampshire's moose population;

Whereas, the Berlin Regional Airport, under the oversight of Airport Manager Eric Kaminsky, has played a critical role in facilitating the safe, efficient and successful capture of several hundred moose for research purposes over the past 2 decades, by making available their excellent facilities to Fish and Game and the University of New Hampshire;

Therefore Be It Resolved, the New Hampshire Fish and Game Commission and the New Hampshire Fish and Game Department publicly expresses our sincere thanks and appreciation to the Berlin Regional Airport and to Airport Manager Eric Kaminsky, for facilitating this critical work and in so doing, for helping to further our understanding of moose population dynamics in New Hampshire, the Northeast and throughout North America.


Glenn Normandeau, Executive Director
NH Fish & Game Department


Ted Tichy, Chairman
NH Fish & Game Commission

February 14, 2017

Dear Neighbor:

Eversource Energy is dedicated to providing reliable electricity and superior customer service. Eversource has developed a System Resiliency Program to upgrade and strengthen its infrastructure across the state to reduce the possibility of service interruptions, especially during severe weather. This program addresses structural hardening which entails the replacement of structures and/or the installation of structure hardware.

The purpose of this letter is to notify you that Eversource will soon be doing some or all of the work mentioned above on or near your property within Eversource's existing right-of-way in the towns of Berlin, Dummer and Milan. The contractors hired to perform this work are Supreme Industries, Inc. and PAR Electrical Contractors, Inc. This work is not expected to interrupt electric service to homes or businesses within the area.

In December 2016, preparation activities associated with this project occurred in some areas along the corridor. Additional preparation activities that you may see associated with this work could include removing brush and tall vegetation, mowing, making improvements to existing access roads, snow plowing, installing timber mats, building construction pads to support heavy equipment, and restoring the disturbed area.

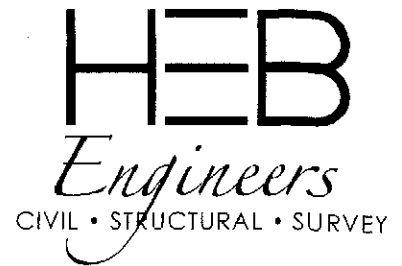
The preparation work is anticipated to begin in February and will be followed by construction which will continue through the month of May. This schedule is weather dependent and subject to change.

Keeping the lines of communication open is an important part of our work in your community. If you have questions about this work, or if you would like more information on your specific location, please call the Eversource Siting and Construction Services Information Line at 1-888-926-5334 or email us at NHProjectsInfo@eversource.com.

Sincerely,



George Samaras
Siting and Construction Services
Eversource Energy



February 10, 2017

City of Berlin
168 Main Street
Berlin, NH 03570

**Re: North Country Growers, LLC, Berlin, NH
Tax Lot 404/47 – East Milan Road, Berlin, NH
HEB Project #2016-106**

To Whom It May Concern:

Under RSA 483-B, North Country Growers LLC is required to notify you they are applying for a shoreland permit from the New Hampshire Department of Environmental Services (DES) Wetlands Bureau. This letter is to inform you, as an abutter to the above-referenced property, that an application for a shoreland permit will be filed with the DES Wetlands Bureau. The application proposes a project that requires dredging, filling, or construction within the protected shoreland, for a total of 161,453 square feet of impact within the 250-foot Reference Line, as part of the proposed construction of a new greenhouse facility.

Once it is filed, the application (including plans) of the proposed project will be available for viewing during normal business hours at the office of HEB Engineers, Inc. (HEB), 2605 White Mountain Highway, North Conway, NH, or once received by DES, at the offices of the DES Wetlands Bureau, (8 a.m. to 4 p.m.) (603) 271-2147. It is suggested that you call ahead to the appropriate office to ensure the application is available for review.

If you have any questions regarding this application or project, please do not hesitate to contact me.

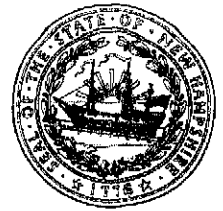
Sincerely,
HEB Engineers, Inc.

Jay J. Poulin, PE
Lead Civil Engineer

Copy: File



The State of New Hampshire
Department of Environmental Services



Clark B. Freise, Assistant Commissioner

**NOTICE OF ACCEPTANCE OF PERMIT APPLICATION
LAND RESOURCES MANAGEMENT**

February 14, 2017

TOWN OF BERLIN
MUNICIPAL CLERK
168 MAIN ST
BERLIN NH 03570

Alteration of Terrain Bureau Permit Application (RSA 485-A:17)
Project Name: North Country Growers Greenhouse Facility
DES File Number: 170214-019
Subject Property: Tax Map# 404, Lot# 47, Block# n/a

Dear Sir or Madam:

Pursuant to RSA 541-A:39, please be advised that the Department of Environmental Services (NHDES) accepted an application on February 14, 2017 for the permit program and subject property referenced above.

The application requests a permit to disturb approximately 1,973,925 square feet of earth at the subject property. Pursuant to Env-Wq 1503.05 (f), the applicant is required to provide a copy of the application and plans to the municipality. If you have not received the required information, please contact the agent:

HEB ENGINEERS INC
C/O JAY J POULIN PE
PO BOX 440
N CONWAY NH 03860

If you wish to comment on the application, please submit your comments by February 28, 2017. All comments should reference the DES file number and be directed to the following address:

NHDES Alteration of Terrain Bureau
29 Hazen Drive
P.O. Box 95
Concord, NH 03302-0095

Please provide a copy of this notice to all interested departments, boards and commissions. Also note that under current state law and regulations, NHDES is not authorized to consider local zoning and regulatory issues pertaining to a project; these must be addressed at the local level.

If you have any questions, please contact the Application Receipt Center at (603) 271-4057.

Thank you,
Land Resources Management

cc: North Country Growers, LLC c/o Marguerite Piret
City of Berlin c/o James Wheeler, City Manager
Jay J. Poulin, PE @ HEB Engineers, Inc.

www.des.nh.gov

29 Hazen Drive • PO Box 95 • Concord, NH 03302-0095
(603) 271-3503 • TDD Access: Relay NH 1-800-735-2964

Berlin Police Department
March 2017 Commissioner's Meeting
- January 2017 Activity Report -

	January 2017	Year To Date 2016	Year to Date 2017	Difference %
Total Calls for Service	1821	1517	1821	20.04%
Milan Calls for Service	59	41	59	43.90%
Total Arrests	49	51	49	-3.92%
Protective Custody Arrests	6	6	6	0.00%
Felonies	7	26	7	-73.08%
Misdemeanors	75	70	75	7.14%
Thefts	14	20	14	-30.00%
Burglaries	3	15	3	-80.00%
Vandalism/Criminal Mischief	13	13	13	0.00%
Criminal Threatening	7	24	7	-70.83%
Sexual Assaults	5	6	5	-16.67%
Assaults	8	8	8	0.00%
Domestic Violence Incidents	13	21	13	-38.10%
Verbal Arguments	4	7	4	-42.86%
Restraining/Stalking Orders	8	10	8	-20.00%
Drug Complaints	18	22	18	-18.18%
Motor Vehicle Stops	243	139	243	74.82%
Motor Vehicle Violations	27	13	27	107.69%
Motor Vehicle Warnings	160	95	160	68.42%
OHRV Complaints	3	4	3	-25.00%
OHRV Stops	2	1	2	100.00%
OHRV Accidents	0	0	0	0.00%
DWI Violations	2	2	2	0.00%
Accidents	17	12	17	41.67%
Accidents Within an Intersection	4	5	4	-20.00%
Parking Tickets	31	50	31	-38.00%
Dog Complaints	27	30	27	-10.00%
Animal Complaints (other)	10	9	10	11.11%
Assists to other Berlin Departments	40	41	40	-2.44%
Assist to Berlin Ambulance	92	82	92	12.20%
Assists to Gorham PD	5	6	5	-16.67%
Assists from Gorham PD	0	3	0	-100.00%
Juvenile Incidents	10	7	10	42.86%
Juvenile Arrests	3	2	3	50.00%
Officers issued 21 parking ticket for the following reasons:				
Winter Parking Ban - 1st Offense	20			
Winter Parking Ban - 2nd Offense	8			
Restricted Area	1			
Against Traffic	1			
Sidewalk	1			

City of Berlin Fire Department

Incident Type Report

Alarm Date Between {02/01/2017} And {02/28/2017}

Incident	Alm Date	Time	Primary Action	Property Use
111 Building fire				
17-0000065-000	02/20/2017	23:07:00	11 Extinguishment by fire	Service building or shed
Incident Type Count:		1	Percent of All: 2.3%	

114 Chimney or flue fire, confined to chimney or flue				
17-0000041-000	02/02/2017	17:54:00	11 Extinguishment by fire	Service or personnel dwelling
17-0000046-000	02/08/2017	18:59:00	11 Extinguishment by fire	Service or personnel dwelling
17-0000067-000	02/21/2017	14:31:00	11 Extinguishment by fire	Service or personnel dwelling
Incident Type Count:		3	Percent of All: 6.9%	

311 Medical assist, assist EMS crew				
17-0000043-000	02/04/2017	20:58:00	73 Provide manpower	419 1 or 2 family dwelling
17-0000044-000	02/05/2017	17:26:00	73 Provide manpower	429 Multifamily dwelling
17-0000047-000	02/11/2017	20:25:00	73 Provide manpower	419 1 or 2 family dwelling
17-0000049-000	02/14/2017	22:28:00	73 Provide manpower	429 Multifamily dwelling
17-0000058-000	02/17/2017	18:38:00	73 Provide manpower	419 1 or 2 family dwelling
17-0000063-000	02/19/2017	12:18:00	73 Provide manpower	131 Church, mosque, synagogue, temple
17-0000071-000	02/23/2017	14:00:00	73 Provide manpower	429 Multifamily dwelling
17-0000078-000	02/24/2017	15:33:00	73 Provide manpower	599 Business office
17-0000081-000	02/28/2017	11:55:00	73 Provide manpower	000M Property Use, MIXED
Incident Type Count:		9	Percent of All: 20.9%	

381 Rescue or EMS standby				
17-0000040-000	02/02/2017	14:19:00	92 Standby	331 Hospital - medical or psychiatric
17-0000059-000	02/18/2017	06:55:00	73 Provide manpower	419 1 or 2 family dwelling
Incident Type Count:		2	Percent of All: 4.6%	

400 Hazardous condition, Other				
17-0000051-000	02/15/2017	15:51:00	45 Remove hazard	419 1 or 2 family dwelling
17-0000052-000	02/15/2017	16:03:00	45 Remove hazard	429 Multifamily dwelling
17-0000072-000	02/23/2017	14:43:00	44 Hazardous materials leak	500 Commercial, business, Other
17-0000076-000	02/24/2017	14:00:00	45 Remove hazard	960 Street, Other
Incident Type Count:		4	Percent of All: 9.3%	

412 Gas leak (natural gas or LPG)				
17-0000062-000	02/19/2017	10:25:00	86 Investigate	000M Property Use, MIXED
17-0000074-000	02/24/2017	08:57:00	86 Investigate	365 Police station

City of Berlin Fire Department

Incident Type Report

Alarm Date Between {02/01/2017} And {02/28/2017}

Incident	Alm Date	Time	Primary Action	Property Use
Incident Type Count:	2			Percent of All: 4.6%

424 Carbon monoxide incident

17-0000048-000	02/14/2017	01:50:00	45 Remove hazard	429 Multifamily dwelling
17-0000060-000	02/18/2017	08:14:00	45 Remove hazard	400 Residential, Other
Incident Type Count:	2			Percent of All: 4.6%

462 Aircraft standby

17-0000079-000	02/27/2017	08:44:00	92 Standby	331 Hospital - medical or psychiatric
Incident Type Count:	1			Percent of All: 2.3%

463 Vehicle accident, general cleanup

17-0000045-000	02/06/2017	09:09:00	45 Remove hazard	962 Residential street, road or resic
17-0000068-000	02/21/2017	14:55:00	86 Investigate	963 Street or road in commercial area
Incident Type Count:	2			Percent of All: 4.6%

500 Service Call, other

17-0000050-000	02/15/2017	13:30:00	85 Enforce codes	419 1 or 2 family dwelling
17-0000054-000	02/16/2017	13:00:00	85 Enforce codes	419 1 or 2 family dwelling
17-0000061-000	02/18/2017	11:00:00	75 Provide equipment	940 Water area, Other
17-0000069-000	02/23/2017	13:30:00	80 Information, investigation & on	419 1 or 2 family dwelling
17-0000070-000	02/23/2017	13:49:00	80 Information, investigation & on	419 1 or 2 family dwelling
Incident Type Count:	5			Percent of All: 11.6%

510 Person in distress, Other

17-0000073-000	02/24/2017	02:41:00	70 Assistance, Other	429 Multifamily dwelling
Incident Type Count:	1			Percent of All: 2.3%

511 Lock-out

17-0000056-000	02/17/2017	13:34:00	86 Investigate	419 1 or 2 family dwelling
Incident Type Count:	1			Percent of All: 2.3%

520 Water problem, Other

17-0000077-000	02/24/2017	14:40:00	40 Hazardous condition, Other	429 Multifamily dwelling
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City of Berlin Fire Department

Incident Type Report

Alarm Date Between {02/01/2017} And {02/28/2017}

Incident	Alm Date	Time	Primary Action	Property Use
Incident Type Count:	1			Percent of All: 2.3%

522 Water or steam leak

17-0000055-000	02/16/2017	14:17:00	45 Remove hazard	419 1 or 2 family dwelling
17-0000064-000	02/20/2017	01:14:00	45 Remove hazard	141 Athletic/health club
Incident Type Count:	2			Percent of All: 4.6%

553 Public service

17-0000053-000	02/15/2017	21:08:00	70 Assistance, Other	419 1 or 2 family dwelling
Incident Type Count:	1			Percent of All: 2.3%

700 False alarm or false call, Other

17-0000066-000	02/21/2017	08:48:00	86 Investigate	429 Multifamily dwelling
Incident Type Count:	1			Percent of All: 2.3%

733 Smoke detector activation due to malfunction

17-0000057-000	02/17/2017	15:04:00	63 Restore fire alarm system	344 Clinics, doctors offices, hemodialysis
17-0000080-000	02/28/2017	09:51:00	63 Restore fire alarm system	000M Property Use, MIXED
Incident Type Count:	2			Percent of All: 4.6%

743 Smoke detector activation, no fire - unintentional

17-0000082-000	02/28/2017	20:37:00	86 Investigate	162 Bar or nightclub
Incident Type Count:	1			Percent of All: 2.3%

744 Detector activation, no fire - unintentional

17-0000042-000	02/03/2017	10:02:00	63 Restore fire alarm system	365 Police station
Incident Type Count:	1			Percent of All: 2.3%

745 Alarm system activation, no fire - unintentional

17-0000075-000	02/24/2017	09:35:00	61 Restore municipal services	181 Live performance theater
Incident Type Count:	1			Percent of All: 2.3%

Total Incident Count: 43