

FINANCE/COLLECTIONS

The Finance and Collections Departments continually strive to improve service to customers and enhance internal data processing functions.



In February the City went live with the State of NH Motor Vehicle Auto Registration System. Now, when a vehicle registration is processed at City Hall the information is verified and/or updated with the State's information immediately. The Office now offers the option of purchasing new plates and vanity plates at City Hall saving customers a trip to the State DMV office.

The Tax Collection Department continues to offer property taxpayers the ability to have tax and sewer payments withdrawn from their checking or savings accounts. Payments are withdrawn on the bill due date. For taxpayers who prefer to budget their tax and sewer payments, the City will withdraw funds on a weekly or monthly basis.

Vachon, Clukay & Co., P. C., of Manchester, NH, conducted the annual fiscal year end audit again this year. A copy of the audited financial statements is included with this annual report.

In fiscal year 2008, the Finance Department issued 4,398 semi-annual real estate tax bills totaling \$13,641,945. The Department also issued 3,452 sewer bills which totaled

\$1,375,396. The number of motor vehicles registrations issued from our office continued to go down again from last year by 255 registrations. The City issued 10,692 registrations and collected \$1,175,009 which is \$41,795 less than the amount collected last fiscal year.

The Finance Department also provides Human Resource Benefits for the City's 180 employees. The City is fortunate to employ a group of dedicated and conscientious employees. I want to thank each one of them for their commitment and hard work.

Assistant Comptroller/Deputy Tax
Collector: Florence Fitzmorris
Senior Collections Clerk: Elaine Tremblay
Junior Collections Clerk: Kristia Davis
Accounts Payable Clerk: Lucille Lavoie
Payroll Clerk: Sandra Rosenberg.

Respectfully submitted,

Blandine Shallow
Comptroller/Tax Collector