#### COMMUNITY SERVICES DIVISION

BERLIN PUBLIC HEALTH HOME HEALTH NURSING SERVICES EMERGENCY MANAGEMENT

### **PUBLIC HEALTH SERVICES**



The Public Health services offered through the department were in keeping with the ten primary public health goals –

- 1. Prevent public health problems
- 2. Protect the public from health problems
- 3. Promote healthy behaviors
- 4. Monitor health status
- 5. Mobilize community action when needed
- 6. Respond to disasters
- 7. Assure quality medical care
- 8. Reach out to the community
- 9. Research new ideas and insights
- 10. Lead in the development of sound health practices

The Health Officer executed housing, restaurant and other health related berlin continues to inspections during the year. Inspections also included foster care inspections, school inspections, and day care inspections. Many inspections are required by law, while some were prompted by citizen complaints.

## **HOME HEALTH NURSING**

The Home Health Visiting Nurse program continued providing home health care for area citizens. Services were provided to residents of Berlin, Milan, Gorham, Shelburne, and Randolph. Home Health Nursing provides individuals with skilled nursing services, occupational, physical and

speech therapy services, as well as home health aide assistance in their homes. The Home Health program provides services to private pay patients, Medicare, Medicaid and private insurance patients. Some of the services provided include medication assistance, disease related care, all forms of therapy, hospice, home health aide services and many more home health services.



| HOME HEALTH SERVICES |      |  |
|----------------------|------|--|
|                      |      |  |
| HOME HEALTH PATIENTS | 272  |  |
| HOME HEALTH SKILLED  | 4173 |  |
| NURSES VISITS        |      |  |
| PHYSICAL THERAPY     | 521  |  |
| VISITS               |      |  |
| OCCUPATIONAL THERAPY | 15   |  |
| VISITS               |      |  |
| HOME HEALTH AIDE     | 2432 |  |
| VISITS               |      |  |
| HOMEMAKER SERVICES   | 60   |  |
| HOME PATIENT FLU     | 408  |  |
| VACCINES             |      |  |

# PUBLIC HEALTH CLINICAL STATISTIC

|               | PATIENTS | VISITS |
|---------------|----------|--------|
| PRIVATE PAY   | 355      | 392    |
| MEDICARE      | 138      | 260    |
| NO CHARGE-    | 51       | 127    |
| OUT PATIENT   |          |        |
| NC- PRESCHOOL | 9        | 23     |
| NC-           | 280      | 355    |
| OTHER/SCHOOLS |          |        |
| NC-ADULTS     | 48       | 50     |
| NC – OTHER    | 580      | 737    |

Berlin continues to be one of the few communities to continue to have a Public Health Clinic. Our Clinic nurses continued to provide preventative clinics and promotion of healthy behaviors at our Main Street offices, at other business locations, at local housing locations and at offsite public clinics.

This service provides basic health information and testing services on a walk in basis to citizens who can monitor basic health conditions at a reasonable cost to compliment their doctor visits and orders.

Typical clinics include blood pressure monitoring, blood sugar monitoring, foot clinics, flu vaccination clinics and other preventative services.

## PUBLIC HEALTH NURSING SERVICES in FY 2008

| Wal Mart Blood Pressure        | 560 People |
|--------------------------------|------------|
| Clinic                         | _          |
| City Employee Flu              | 86 People  |
| Vaccination                    |            |
| Public Cholesterol Clinics     | 270 People |
| ISSI Flu Clinic                | 86 People  |
| Head Checks                    | 76 People  |
| Pneumonia Vaccination          | 5 People   |
| Hepatitis B                    | 5 People   |
| Mantoux (TB) Testing           | 293 People |
| In Office Foot Clinic          | 133 People |
| Northern Lights On Site        | 147 Visits |
| Clinics                        |            |
| Northern Lights Foot Clinic    | 42 People  |
| St. Regis On Site Clinics      | 103 People |
| Diabetic Screening             | 285 People |
| Holiday Center On Site         | 60 People  |
| Clinics                        |            |
| Gorham Resource Center         | 116 People |
| Clinics                        |            |
| Public Flu Vaccination Clinics | 408 People |

### **EMERGENCY MANAGEMENT**



The Berlin Emergency Management Committee was active in regional planning for All Hazard Pandemic. The department continued to chair the committee that developed all hazard response plans for the Specifics of this City and the region. planning year included the creation of an Acute Care Center plan and a Neighborhood Care Center plan. These plans reflect the community's effort to build a stronger health provider team response to catastrophic events.