

Berlin Health Department

The City of Berlin Health Department works to make our community a safer, healthier place to live. The department is made up of several Public Health functions. One function is that of the Health Officer who is responsible for inspecting restaurants for licensing purposes as well as for any complaints that may arise about health and safety, schools as required by the NH Department of Education and other properties as needed and as a participating member of the emergency management team for the city. Another function is the Public Health Clinic which offers low cost and free services to the community. The Public Health Nurse provides educational material and teaching to those who request it, head checks for lice, cholesterol screenings, blood sugar screening, B-12 shots, TB tests, flu shots and much, much more. The third function of the department is Home Health Nursing. We are the recipient of a Fazzi Associates Patient Satisfaction Award of Distinction for 2013.



This Award is presented to home health organizations that have demonstrated superior performance in patient satisfaction during the stated year. The patient satisfaction reports are sent and collected by Fazzi Associates, a leading national vendor for HHCAHPS. Patients receive the surveys from the vendor and send it back to the vendor who compiles the information for the government and the individual home health offices.



We provide in-home skilled nursing (under physician direction) occupational therapy, speech therapy, physical therapy and home health-aide services through our own nurses and contract services with local vendors. We serve Berlin, Gorham, Milan, Dummer, Shelburne and Randolph and have done so continuously for over 75 years. We provide toe nail clinics, flu shot clinics, blood pressure checks throughout the community as

well as in our office located in the basement of City Hall.

Our price list for services during this fiscal year were (gift certificates are available for services as well):

Service	Fee
Foot Clinic:	
In office	\$15.00
In home (for home patients with mobility issues)	\$20.00
Cholesterol Screening	\$20.00
TB Testing	\$15.00
B12 Injection (in office)	\$8.00 (fee is \$25 if in home)
Diabetic Screening	\$3.00
Blood Pressure	\$1.00
Hepatitis Series	\$35.00

We served 150 unduplicated clients for a total of 7,274 visits. Our nurses traveled over 16,000 miles of North Country roads delivering quality services. Services provided to the community (our entire service area) during the 2014 Fiscal Year are as follows:

Service	Quantity
B12 Injections	90
Cholesterol (includes Blood Pressure and Blood sugar test)	175
Health Aid (Private Pay)	107
Medicare Health Aid	1740
Medicare Occupational Therapy	175
Medicare Physical Therapy	610
Medicare RN	2199
Medicare Speech Therapy	20
Office Blood Sugar	1
Occupational Therapy	16
Private Pay Insurance RN Visit	96
Physical Therapy	65
RN other	383
RN private Pay	108
RN visit	701
TB test	72
Toe Nails (Clinics and homebound clinic)	298
VA Home Health Aid Visits	6
VA Physical Therapy	4
VA RN visit	418
Blood Pressure Check	691

We look forward to serving our community for many years to come!

Angela Martin-Giroux, M.S.
Director of Health & Welfare

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