

City of Berlin, NH

Office of the City Manager



CITY MANAGER'S REPORT 12-04-2023

1. The traffic light at Hutchins and East Mason has some serious problems with the wiring – it appears that wires have failed and the enclosure has concerns as well. The vendor will be reporting back as to options for repair.
2. Snow removal operations are ongoing – it is the first storm and is a “learning” opportunity for both residents and staff.
3. There has been an increase in unacceptable behavior as it relates to interactions with the public. There are interactions where callers have used foul and threatening language towards staff. It is the policy of this office to terminate phone calls and interactions where obscenities or threatening language is used. Furthermore, any threatening statements / interactions will be referred to the police department. It is unreasonable to assume that staff should tolerate this behavior – we all deal with difficult issues.
4. The lights for Hutchins Street have been received and will be installed at the first opportunity, which will probably be Spring 2024 unless we have a prolonged “thaw” this winter.
5. Capital Improvement submissions have been received, the next step will be that my office will meet with departments and finalize the plan.